

# Corporate Social Responsibility -driven innovation

14.12.2009

Piia Nurmi
Project Director
Turku School of Economics
Finland Futures Research Centre
Centre for Responsible Business
piia.nurmi@tse.fi







#### Some of CeReB's network



























#### **Centre for Responsible Business**

- The Centre for Responsible Business (CeReB) at Turku School of Economics (TSE) is an academic centre for responsible business that specialises in multidisciplinary research, education and development projects.
- The focal point of CeReB's research work is responsibility as a possibility in business.
- At TSE, there is a wide network of responsible business specialists: researchers, teachers and trainers. This network is made up of the foundation on which the activities of the entire theme are based.



#### **CSR-driven innovation project**





# EKOLÅDAN







#### **CSR-DRIVEN INNOVATION**

Combining design and business in a profitable and sustainable way



### A window of opportunity









#### http://www.interfaceglobal.com/

Interface, Inc. is the world's largest manufacturer of modular carpet, which it markets under the InterfaceFLOR, FLOR, and Bentley Prince Street brands. Bentley Prince Street also is a leader in the designer-quality broadloom carpet market. Interface is committed to sustainability and to doing business in ways that minimize the impact on the environment.



#### **Ray Anderson / The Corporation film**

http://www.youtube.com/watch?v=OUG4JXE6K4A





So, what do we learn from here?



#### **FINANCIAL TIMES**

Published: February 11 2008 18:22 | Last updated:

February 11 2008 18:22

"Is corporate social responsibility dead? Yes, says Harvard Business Review's "Conversation Starter" blog. CSR will increasingly be seen as a public relations sham, the bloggers say. "

(...)

"It does not really matter what you call it: being alert to business threats and opportunities, wherever they come from, will not go out of fashion."

#### What is CSR?



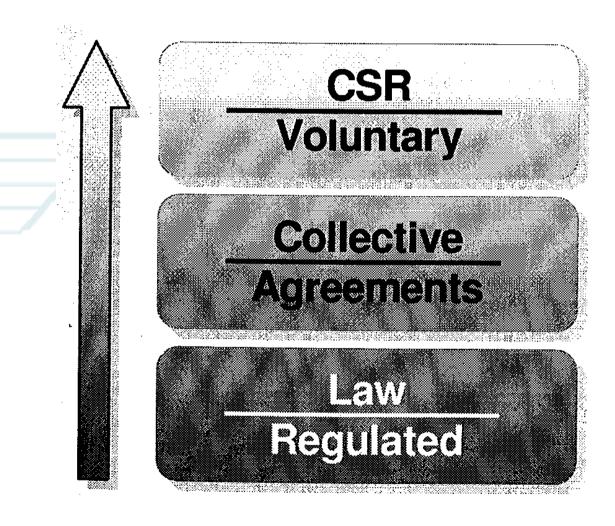
#### **European Union defines**

#### CSR is:

"A concept whereby companies integrate social and environmental concerns in their business operations and in their interaction with their stakeholders on a voluntary basis."



#### What is CSR?



Source: People & Profit project



#### What is CSR?

Communication Community

CSR Innovation Customers

**Environment** Suppliers

Stakeholder thinking Quality

Management Something else

Source: People & Profit project



### **CSR** in practice

"No-one is going to hand you evidence-based management tools on plate. You have to go and find out your own liabilities and oppotunities deep inside your company, and you need time, people and resources to do it"

- Tobia Webb, Ethical Corporation Magazine, founding editor -



# CSR-DRIVEN INNOVATION **Towards the Social Purpose Business**

Yritykset ovat erilaisia:

Reactive firms deny responsibility and do less than what stakeholders require

Defensive firms admit responsibility but fight it by doing the least amount required

Accommodative firms accept responsibility by doing all that is required

Proactive firms anticipate responsibility by doing more than is required

Strategic CSR; companies that integrate CSR into core business strategy



#### **CSR-driven innovation project**





# EKOLÅDAN







#### **CSR-DRIVEN INNOVATION**

Combining design and business in a profitable and sustainable way



#### **CSR-driven innovation project**

http://www.csrinnovation.dk/web/







#### **CSR-DRIVEN INNOVATION**

Combining design and business in a profitable and sustainable way



#### **Project report categorization:**



Profit as a goal

The Profit from Principles Business

The Social Purpose Business

Profit as a means

The Missionary Business

Social impact as a means

Social impact as a goal

felp ×

## Profit as a goal









Profit as a means



Social impact as a means

Social impact as a goal



### **Durat**





## MyC4





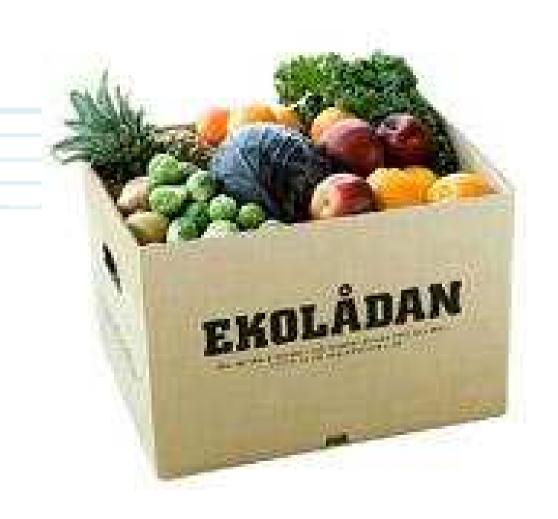


### **Think**





### Ekolådan



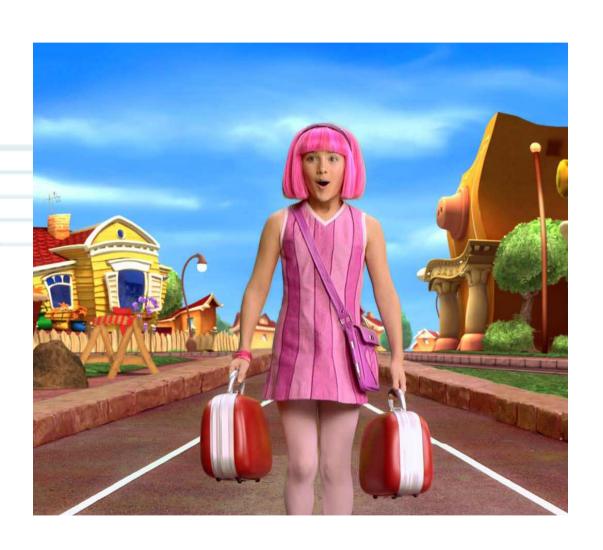


#### **Fair Unlimited**





## Lazytown





### Noir

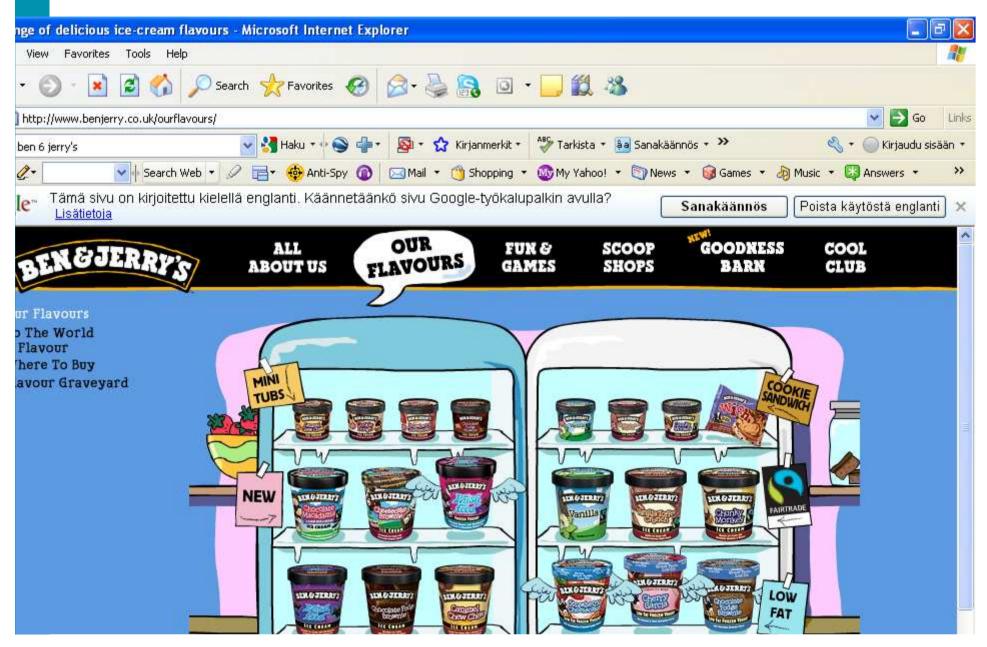




Other examples – good, bad – a window of opportunity?

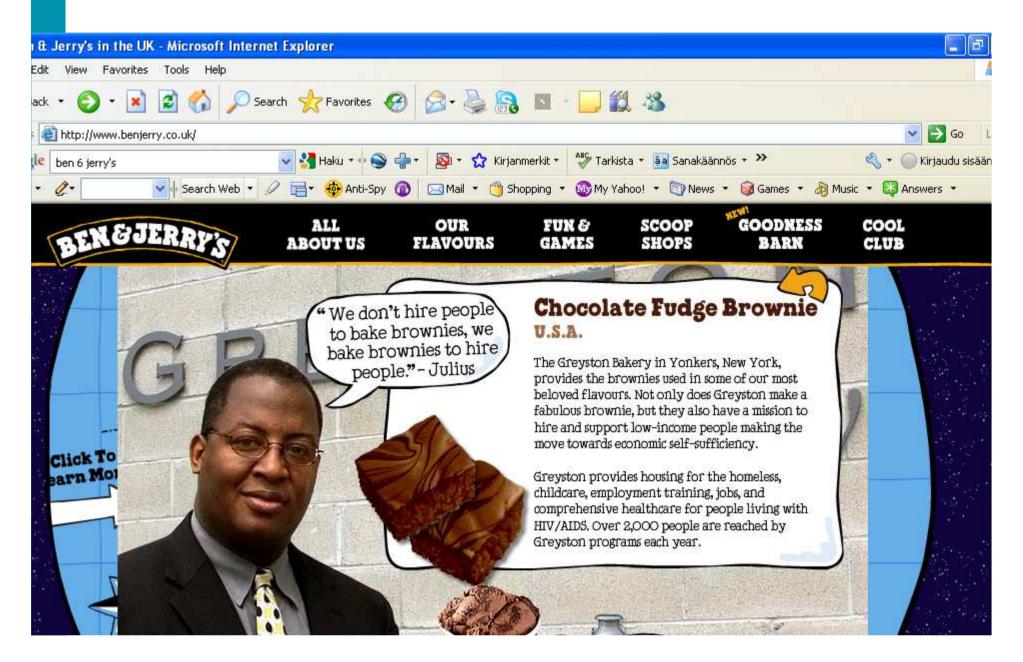


#### Homeless people





#### Ben & Jerry's





# What is the window of opportunity like?



## Thank you for your interest!

Piia Nurmi p<u>iia.nurmi@tse.fi</u>

